Always Safeguard Your Personal Information!

- Shred any and all documents that have your sensitive personal information on it.
- Do not give out your personal information to strangers on the phone, through the mail, or over the Internet.
- Store all of your personal information in a safe and secure place.
- Never use obvious passwords such as your date of birth, your mother’s maiden name, or the last four digits of your Social Security number.
- Keep your Social Security number safe. You should never carry your Social Security card with you and should only give out your Social Security number when absolutely necessary. When possible, ask to use an alternative form of identification.
- Never click on links sent in unsolicited emails. If you believe that your bank, credit card company, etc. is trying to reach you, type in the known web address for that company instead.
- Your computer is an easy way to lose your identity so use firewalls, anti-spyware, and anti-virus software to protect your computer.

Important Phone Numbers

West Virginia Attorney General’s Office
Consumer Hotline - 1-800-368-8808
www.wvago.gov

Federal Trade Commission
1-877-438-4338
www.ftc.gov/idtheft

National “Do Not Call” Registry
1-888-382-1222
www.DoNotCall.gov

Opt Out of Credit Card Offers
1-888-567-8688

Place a “Fraud Alert” on Your Credit Reports
Experian - 1-888-397-3742
TransUnion - 1-800-680-7289
Equifax - 1-888-766-0008

Annual Credit Report
1-877-322-8228
PO Box 105283
Atlanta, GA 30348-5283
www.annualcreditreport.com

Protect Yourself From Identity Theft

From the Office of the West Virginia Attorney General
Consumers may obtain a copy of their credit report each year to ensure accuracy. The Fair and Accurate Credit Transactions (FACT) Act of 2003 allows everyone to receive a free annual credit report from three credit reporting agencies:

Check your report more frequently if you suspect that someone has gained access to your accounts. If you find inaccurate information in your credit report, dispute it in writing to each of the credit reporting bureaus.

You can obtain a free copy of your credit report from each of the credit reporting agencies as follows:

- Online at www.annualcreditreport.com;
- By phone at 1-877-322-8228; or
- By mail to: Annual Credit Report Request Service, P.O. Box 105283, Atlanta, GA 30348-5283.

The three credit reporting agencies are as follows:

- **Experian**
  - 1-888-397-3742
  - www.experian.com

- **TransUnion**
  - 1-800-680-7289
  - www.tuc.com

- **Equifax**
  - 1-888-766-0008
  - www.equifax.com